Office of Information Technology

We provide support for PurplePass User Accounts (see “Systems” below), ID Cards, Wi-Fi & wired networks, computer labs, classroom technology, equipment loans, virus cleaning, multimedia production, hardware/software, and for a variety of other technology needs.

Visit us at www.niagara.edu/it

ID Cards

At the IT Help Desk (Library)

- Identification
- Building entry
- Printing
- Purchasing items on/off campus

Add funds to your card at cash-to-card machines located in the Gallagher Center and the Library, or online at www.niagara.edu/olco

Computers & Printers

- 24 hours at the Library
- Overnight in St. Vin. 105
- Mac Lab in Dunleavy 122 (Hours posted on door)

Contact Us

IT HELP DESK (at the Library)
Phone: (716) 286-8040
Email: helpdesk@niagara.edu
Web: www.niagara.edu/it
Twitter: @NiagaraIT
Live Chat and Service Requests: http://helpdesk.niagara.edu

Systems

Log on to all these student resources with your purplepass

**Welcome Portal**  www.niagara.edu/welcomeportal
For new students to provide & receive starting information.

**myNU**  mynu.niagara.edu
Student portal for YOUR content.

**Google Apps & EMail**  apps.niagara.edu or through myNU
E-mail, Google Drive, Calendar, and more!

**Web Advisor**  www.niagara.edu/webadvisor or through myNU
View grades, transcripts, pay bills, register for classes, and more!

**canvas**  www.niagara.edu/canvas or through myNU
Online course content. Info at www.niagara.edu/canvas-information-for-students

**Networks**  PurpleHaze (Wi-Fi) & RESNET (Wired)
Internet access for computers and mobile devices.

**Library Databases**  library.niagara.edu or through myNU
Scholarly resources for your research.

**NU Email**

NU offers e-mail to all our students through our partnership with Google and their Google Apps suite.

Available at apps.niagara.edu or through the link in myNU. Please check it regularly as it is an official way for NU to contact you.

Your email address is listed in your profile section in myNU. Click the down arrow by your name to reveal the profile box.

**Set up NU Email on your mobile device**
In myNU, click the down arrow by your name to reveal the profile box. Then click on “Manage Mobile Gmail Password” and follow instructions.

**Your PurplePass username** will be a lower case “s” followed by your 7-digit student number (for example, s0123456). To get your PurplePass password, please activate your account.

To Activate Your PurplePass go to www.niagara.edu/purplepass-account
Once activated, you’ll be given a random password.

Please Change Your Password as soon as possible through the Change Password link in the Welcome Portal or in myNU click on “Account” and then “Change Password”.

Forgot Your Password? go to www.niagara.edu/purplepass-account

Single Sign In

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