As a NUSTEP student, you have access to the great technology resources available to all of our Niagara University students. To get started and activate your PurplePass, please follow Steps 1 - 5 below. Then you can access all of your student Systems online (see back for information). Need Help? Contact us at...

INFORMATION TECHNOLOGY (IT) HELP DESK
Located at the Niagara University Library
Phone: (716) 286-8040  E-Mail: helpdesk@niagara.edu
Live Chat: http://helpdesk.niagara.edu  Twitter:@niagara.edu
www.niagara.edu/it

PurplePass (Username & Password)
As a NUSTEP student of Niagara University, one username and password (also known as your PurplePass) allows you access to all of our student systems (online resources).

STEP 1  Username
Your PurplePass Username will be a lower case “s” followed by your 7-digit student number, (for example, s0123456). If you don’t know your student number, ask your NUSTEP Instructor, or contact the IT Help Desk (716) 286-8040, or helpdesk@niagara.edu, or Live Chat at http://helpdesk.niagara.edu.

STEP 2  Password (to activate your PurplePass and receive a Password).
Go to http://www.niagara.edu/purplepass-account
Click on NEW STUDENT? ACTIVATE YOUR PURPLEPASS! and follow the instructions.
Once activated, you’ll be given a random password.

STEP 3  Log into myNU for the first time and “Confirm or Create Authentication Credentials”.
Go to mynu.niagara.edu and log in with your PurplePass (Username & Password).
You will be prompted to “Confirm or Create Authentication Credentials”.
Please provide all the required information and follow the instructions.
When listing phone numbers, please do not use any spaces, dashes (-), or parentheses. It’s best just to write it as one long number, for example, 7162868040.
If you receive an error message “SC Number”, please make sure you have provided all required phone numbers and that you do not use any spaces, dashes (-), or parentheses but simply write phone numbers as one long number, for example, 7162868040.

STEP 4  Change your Password to something you prefer as soon as possible.
Go to https://webmail.niagara.edu/iisadmpwd/aexp2b.asp
or click on the “Change Password” link in myNU
The Domain “nustaff” is correct for all users.
The Account is the same thing as your Username.
Passwords must be at least six characters, and contain at least one Upper case letter, at least one lower case letter, and at least one number.
You can’t use your full first or last name as part of your password.

STEP 5  Forgot your Password?
Go to http://www.niagara.edu/purplepass-account
Click on FORGOT YOUR PASSWORD? and follow the instructions.

See reverse side information about Student Systems
Access your Student Systems (online resources)

Log on to all these student resources with your PurplePass (Username & Password)

myNU  (A student portal for your content & information)
Access at mynu.niagara.edu or through the link at www.niagara.edu

Library Databases  (Find scholarly journals, articles, books, etc., for your research)
Access at library.niagara.edu or through the link in mynu.niagara.edu

Web Advisor  (View grades, transcripts, pay bills, register for classes, and more)
Access through the link in mynu.niagara.edu
or through link at www.niagara.edu

Blackboard  (Online course content)
Access at blackboard.niagara.edu or through link at www.niagara.edu

Google Apps  (Student E-Mail, Google Drive, Calendar, and more!)
Access at apps.niagara.edu or through link in mynu.niagara.edu

- Your NU student e-mail is an official way for NU to contact you. Please check it regularly.
- Your e-mail address is located in the “My Profile” box on the Home tab in myNU.
- To set up your NU e-mail on your mobile device, log into myNU, and under “My Profile”,
click on “Manage Mobile G-mail Password” and follow the instructions.

Networks  (Internet access for computers and mobile devices)
Access PurpleHaze for wireless & RESNET for wired access on campus.

Computers & Printers  Available 24 hours at the Library & overnight in St. Vin. 105.

ID Cards  available at the
IT Helpdesk (Library)
& ID Card Office (St. Vin. 110).
ID Cards are used for building entry,
printing, and purchasing items on and off
campus.

About IT  The Office of Information Technology pro-
vides support for a variety of technology needs including user
accounts, ID Cards, online systems, e-mail, wireless and wired
networks, computer labs, phones, equipment loans, classroom
technology, multimedia production & academically discounted
software and hardware.

www.niagara.edu/it