

For over 35 years, NUCAP (Niagara University Community Action Program) has been an integral part of Niagara's Vincentian Mission. It began in 1965 when a group of students decided that helping others was a necessity rather than just something nice to do. Over the years, it has grown from a dozen students working with one agency to over 2,000 students helping thousands of people throughout Western New York and Southern Ontario.

NUCAP promotes community involvement and assistance in two ways: weekly service programs and special one-day events. NUCAP assists over 50 local agencies in meeting the needs of the poor, the sick, the homeless, senior citizens, the mentally and physically challenged, and children in Niagara and Erie Counties and Southern Ontario. Students and staff members also provide tutoring, counseling, and assistance throughout the year.

NUCAP is a rewarding and enriching experience for over half of Niagara's students and an example of the legacy of St. Vincent de Paul. NUCAP is administered through the Learn and Serve Niagara Office located in O'Shea Presidential. Please stop in! Get informed! Get involved!



INTRODUCTION

The purpose of this booklet is to assist your involvement in community service opportunities within Niagara and Erie Counties and Southern Ontario. Having chosen to study, teach, or work at Niagara University, your participation in community service will enrich and expand your educational experience. The Vincentian Community, founded by St. Vincent de Paul, is committed "to preach the good news to the poor." At Niagara, we live out this vision by placing "its facilities and resources at the disposal of neighboring groups and individuals," and encouraging the entire college community to have a deep concern for the rights and dignity of the human person, especially the poor, the suffering, the handicapped, and the outcast. "To a great extent, Niagara University accomplishes this through its community outreach programs and by providing an education that "fulfills their (students) intellectual, physical, emotional and spiritual potential," and which fosters the "commitment to ethical, intellectual, and social values." A commitment to community service and service learning not only complements classroom learning, but strengthens the academic program as a whole by promoting coherence and interconnectedness in the curriculum. Participants in community service and service-learning programs receive not only an education of the mind, but also of the heart as well. Participants in community service become active and involved citizens within their world as they learn the language and needs of the community. Participants can take ownership for solutions and be empowered by themselves and others.

We hope that you choose to respond. We hope that you will join the heart of Niagara University and be the difference for others.

WHO

The NUCAP/ Learn and Serve Niagara staff can help you decide upon a place of service that best fits your gifts, goals and needs, and the needs of the Niagara, Erie, and Southern Ontario communities. The available staff members are: Antonia Knight, Director, Learn and Serve Niagara, Barbara Gallucci, Tutor/Mentor Coordinator, Fran Boltz, Assistant Director - Learn & Serve/NUCAP, and Jackie Freeman, Office Coordinator (716/286-8750). Drop by for information, guidance, support, and assistance. We are now located in O'Shea Hall Presidential Lounge, 1st Floor. Also, consult your professors they can help you relate your service opportunities to your courses and major.

RATIONALE OF SERVICE LEARNING

Service learning is a recognized means of addressing the alarming lack of tolerance and compassion demonstrated by multiple segments of society. At Niagara University we believe that students need ways of making a demonstrable, positive difference in the lives of others. Coupled with preparation and reflection, service learning contributes to academic learning as well as character development.

WHY SERVICE-LEARNING?

- * To assist others in need through the sharing of your gifts, talents, and time.
- * To learn from community members different than you, whether by age, economic means and status, education, physical and mental abilities, background, culture, and/or ethnicity.
- * To challenge yourself and broaden your horizons by examining your own values, attitudes, and beliefs about the world.

- * To connect learning and social change within the community that you study and live in. To see Niagara and Erie Counties and Southern Ontario as part of your classroom for learning.
 - * To understand the economic, political, and cultural structures of society and how they affect others.
 - * To appreciate the larger social, ethical, spiritual and environmental implications of knowledge.
 - * To gain experience in a field of study related to your major or future career while making a difference in your life and in the lives of others.
 - * To affirm or discover your faith relationship with God and respond to that relationship through service to others.
- To develop life values of service, concern for others, and an understanding of social justice.

QUESTIONS TO ASK

All of the service agencies (which are listed alphabetically), encourage volunteers to participate on a weekly basis. To determine what, when, and where to serve, consider the following questions and then read on to the who and how sections:

What am I looking for in a community service experience?

What concerns, questions, or problems do I see in society with which I want to get involved?

What segments of the population do I wish to serve (e.g. children, senior citizens, the homeless, the hungry, etc.)?

In what kind of environment or setting do I wish to serve (e.g. shelter, classroom, office, institution, one on one)?

What size institution would I find comfortable volunteering at? For example, large, small, national, state or local?

What needs, interests, or preferences do I have in seeking community service experiences?

In what kind of service do I wish to engage? For example: tutoring, counseling, advocacy, healthcare, companionship?

What gifts or talents do I feel that I possess or that I wish to in order to serve others?

What kinds of commitment in terms of time and frequency do I wish to make?

What are your career goals? How would a community service opportunity compliment, support, or enhance these goals and prepare you?

Where is God calling you to serve?

HOW TO GET STARTED

1. Review the list of community service placements.
2. Select a site.
3. Before calling for an appointment:
 - Find out about the agency, its nature and purpose.
 - Ask yourself if you are comfortable with the philosophy of the agency.
 - Find out if the agency is well regarded in the community and/or among other volunteers.
 - Ask yourself how much structure and supervision you need to work effectively.
 - Write down the days and times which you are available.
 - Decide why you have chosen that agency.
 - Question whether or not this agency site will best assist you in making a connection with your coursework.
 - List two goals you have for yourself for service learning.
4. When calling for an appointment, use a script such as:
 - Hello, my name is (_____).
 - I am enrolled in (class) at Niagara University.
 - I would like to do my Learn & Serve volunteer hours at your agency.
 - I have (____) hours to do.
 - Could I make an appointment to meet with you?
5. Fill out the application given to you by your professor and take it with you to your appointment.
6. At the interview, be prepared to state your availability, why you chose that particular agency, what your goals are in volunteering. This is a good time to ask what the goals of the agency are for you.. Ask about a dress code for volunteers.
7. When the application is filled out completely (including all signatures), return to Learn and Serve Office in O'Shea Presidential.

Please be aware of the deadline established by your professor. You are responsible for completing all paperwork required.

REFLECTION

As you participate in community service, a number of thoughts, feelings, questions, and/or ideas may arise. These thoughts, feelings, etc., can enable you to achieve full awareness and a better education. They should not be ignored or minimized. An important part of service is reflection. Taking the time to step back from your experience and direct action to understand the impact of the issues you face and the needs that you encounter and address, can provide a full and enriched educational experience and in some instances, faith experience. Service will change and transform you and hopefully, through service, you will make a difference in your community and world. Structuring time for reflection is necessary. In several curricular-based courses, it is a requirement that can take the form of keeping a log or journal or having open classroom discussions.

OTHER OPPORTUNITIES

CAMPUS MINISTRY OFFICE - NIAGARA UNIVERSITY

The Brothers and Sisters in Christ (BASIC) Program - participation in BASIC involves giving a week during the winter, spring, or summer break to serve those in need. Small groups travel with a campus minister to either an urban or rural location to live among the most needy of a given region for one week. The experience often involves activities with the elderly, children, the homebound, and others. In addition, reflection meetings, both prior to and during the service week are required.

Music Ministry - Sharing your gift of song or other musical talent is a vital way to serve the campus faith community. Although participation in the church choir takes place in the context of a Catholic liturgy, one need not be Catholic to participate. Only the desire to enhance the worship environment through song is needed. Choice of Sunday Mass times is: 11:00 a.m., 4:30 p.m., and 10:00 p.m. Rehearsals are required.

Peer Ministry - A great way to develop one's leadership skills is by serving as a peer leader for Bible study groups or at weekend retreats. By supporting the spiritual development of fellow students, volunteers gain valuable experiences in program planning, group facilitation, and time management. Training is required and administered by a campus minister. Contact Niagara University Campus Ministry Department at 286-8400, or email - ministry@niagara.edu for more information.

LEARN & SERVE

It is the mission of Niagara University to encourage community service, which is fulfilled by the Learn & Serve Office.

A major component is the tutor/mentor program that serves many of our area school districts and community centers. Every semester each education major (along with every non-major enrolled in an education course) is required to complete a minimum of 18-20 Learn & Serve hours at a participating site. Placements include acting as a classroom assistant, helping with one-on-one and small group tutoring, or assistance with special projects. During an individual semester, hours gained through this education-related experience may also be used to fulfill the service learning requirements of other academic departments.

ONE-DAY EVENTS

There are numerous events sponsored by NUCAP throughout the semester. We have activities both on and off campus. These include bingo and card parties at nursing homes, participation with the City of Niagara Falls for clean sweep and environmental programs. We strive to share the resources of the campus by inviting youth and people with disabilities to join us for skating and swimming parties, as well as open gym nights, dinners, movies and picnics.

NUCAP also offers a listing of agencies looking for volunteers for one-day events in the Niagara area. This could include soup kitchens, block parties, clean ups, conferences, phone a thons, etc. Our aim is to get people connected. A current listing of NUCAP activities can be found on the web at <http://www.niagara.edu/learnserve/onedayactivity.htm>.

AGENCY LISTING

[AIDS Community Services of Western New York](#)
[Aquarium of Niagara](#)

[Big Brothers Big Sisters of Niagara County](#)
[Buffalo City Missions](#)

[Canine Helpers for the Handicapped](#)
[Carolyn's House/YWCA of Niagara](#)
[Center City Neighborhood Development Corporation](#)
[Children of Niagara Childcare, Inc.](#)
[City of Niagara Falls/City Hall](#)
[Community Missions Kitchen](#)

[The Dale Association, Inc.](#)

[Fairchild Manor Nursing Home](#)
[Family & Children's Service of Niagara, Inc.](#)
[Family YMCA](#)
[First Presbyterian Church of Lewiston Tuesday Night Program for Kids](#)
[First Step Child Care Center](#)
[Food Bank of Western New York](#)
[Francis Center](#)

[HANCI/Trott Access Child Care Center](#)
[Happy Times Day Care Center, Inc.](#)
[Health Association of Niagara County, Inc. \(HANCI\)](#)
[Healthy Neighborhoods Program](#)
[Heart Love & Soul Food Pantry and Kitchen \(Heart & Soul\)](#)
[Hearts for the Homeless](#)

[**John Duke Center - Niagara Falls and LaSalle Senior Services**](#)

[Kandy Land Kids, Inc.](#)

[LaSalle Early Childhood Center, Inc.](#)
[Lewiston Public Library](#)
[Literacy Volunteers of America](#)
[Little Lambs Child Care Center](#)
[Lower Niagara River Region Chamber of Commerce](#)

[Memorial Child Care Center](#)
[Magdalene Project - St. George's](#)
[Mental Health Association](#)

[Niagara Children's Education Treatment Center](#)
[Niagara Community Action Program, Inc.](#)
[Niagara County District Attorney's Office – Niagara Falls Bureau](#)
[Niagara County WorksourceOne Center](#)
[Niagara County Health Department – Nursing Division](#)
[Niagara County Legal Aid Society, Inc.](#)
[Niagara Falls Boys & Girls Club](#)
[Niagara Falls Housing Authority – **ATTAIN** \(Advanced Technology Training & Information Networking\)](#)
[Niagara Falls Memorial Medical Center](#)
[Niagara Falls Police Dept. Domestic Violence Investigative Unit](#)
[Niagara Frontier Center for Independent Living](#)
[Niagara Hospice, Inc.](#)
[Niagara Rehabilitation and Nursing Center](#)
[North Tonawanda Inter-Church Food Pantry](#)
[Niagara University: ReNU Niagara](#)

[Opportunities Unlimited](#)
[Our Lady of Peace](#)

[Porta-Niagara Girls Club & Family Center](#)

[Ready to Grow](#)
[Rivershore Incorporated](#)

[SPCA](#)
[Sweet Angels](#)

[Wilson Middle/High School PTSA and Wilson Public Library](#)

[YWCA of Niagara](#)

COMMUNITY SERVICE PLACEMENTS

NAME OF AGENCY

AIDS Community Services of Western New York [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Provide specialized, comprehensive care to those who are infected with HIV, along with their families. Provide financial assistance to secure housing, mental health and counseling services, chemical dependency and addictions counseling. Care is also provided for nutrition programs, support groups and medical care.

TASKS AVAILABLE FOR STUDENTS

Grocery shopping for HIV clients
Transportation to weekly support groups
Street outreach, health faire resource tables
Clerical duties

AGENCY HOURS

8:00 a.m.. - 4:00 p.m. - Monday - Friday

SUPERVISOR(S)

Carol Poole - Director

ADDRESS

7500 Porter Road, Suite #2
Niagara Falls, NY 14304

TELEPHONE NUMBER

716/297-4004
716/847-0418 -Fax

E-MAIL ADDRESS

admin@aidscommunityservices.com

WEBSITE

www.aidscommunityservices.com

NAME OF AGENCY

Aquarium of Niagara [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Aquarium is dedicated to providing education and conservation. The facility houses over 1,500 fish species, sea lions, harbor seals, sharks, Peruvian penguins, gators, and more.

TASKS AVAILABLE FOR STUDENTS

Internships are available. Duties include: health maintenance, feeding, record keeping, husbandry, training techniques, and water quality.

AGENCY HOURS

Open daily at 9:00 a.m. (closing hours vary) – 363 days per year

SUPERVISOR(S)

Gay Molnar

ADDRESS

701 Whirlpool Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/285-3575 – x-204 or 1/800/500-4609
716/285-8513 (Fax)

E-MAIL ADDRESS

aquariumnf@aol.com

WEBSITE

www.aquarianofniagara.org

NAME OF AGENCY

Big Brothers Big Sisters of Niagara County [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The mission of Big Brothers Big Sisters of Niagara County, Inc. (BBBS) is to organize a body of mature and responsible individuals to volunteer primarily with children who are in risk, due to circumstances in their lives that they cannot control. These adult volunteers will provide needed encouragement, companionship, role modeling, and influences outside of the home for the child's proper development.

TASKS AVAILABLE FOR STUDENTS

Long term commitment!

- Group setting mentoring
- Crafts
- Board games
- Reading
- Playing sports

AGENCY HOURS

Wednesdays - 4:00 p.m. - 5:30 p.m. (Time flexible)

SUPERVISOR(S)

LeeAnna Lussier, Sr. Caseworker.

ADDRESS

Volunteer Address:
725 17th Street
Niagara Falls, NY 14301

Mailing Address:
86 Park Ave.
Lockport, NY 14094

TELEPHONE NUMBER

716/434-1855
716/434-2242 - Fax

E-MAIL ADDRESS

bbbsnc@roadrunner.com

WEBSITE

www.bbbsniagaracounty.homestead.com

NAME OF AGENCY

Buffalo City Missions [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

To serve to meet the spiritual and practical needs of the poor through the demonstration of the love and preaching of the Gospel of Jesus Christ

TASKS AVAILABLE FOR STUDENTS

Kitchen-Helping to prepare, serve and clean up
Pantry-Sort and organize food
Thrift Store-Sort and organize clothing
Help tutor in after school program
Help with children at daycare center

AGENCY HOURS

Monday-Friday 8am-4:30pm

SUPERVISOR(S)

Sue Cervi, Manager of Volunteers
Lisa Kozak, Volunteer Coordinator

ADDRESS

City Mission:
100 E. Tupper St.
Buffalo, NY 14203

TELEPHONE NUMBER

City Mission:
716/ 854-8181 ext. 408 or 404
716/854-7334 (Fax)

E-MAIL ADDRESS

scervi@buffalocitymission.org

WEBSITE

www.buffalocitymission.org

NAME OF AGENCY

Canine Helpers for the Handicapped [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Canine Helpers for the Handicapped Inc. is a NON-PROFIT organization dedicated to training dogs to assist people with disabilities to lead more independent and secure lives.

TASKS AVAILABLE FOR STUDENTS

Website/computer work, filing, yard work, brushing and exercising dogs, general maintenance and repair

AGENCY HOURS

Varies

SUPERVISOR(S)

Beverly Underwood

ADDRESS

5699 Ridge Rd.
Lockport, NY 14094

TELEPHONE

716/433-4035
716/439-0822 (Fax)

EMAIL ADDRESS

chhdogs@aol.com

WEBSITE

<http://www.caninehelpers.org/index.html>

NAME OF AGENCY

Carolyn's House/YWCA of Niagara [Back to Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Transitional housing for homeless women and children.

TASKS AVAILABLE FOR STUDENTS

- Administrative office tasks.
- Assist at catering events.
- Organize donation.
- Assist in youth room with children.

AGENCY HOURS

8:30 a.m. - 4:30 p.m. Monday through Friday
And some weekend hours.

SUPERVISOR(S)

Jill Terreri

ADDRESS

542 6th Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/278-9662
716/278-9663 - Fax

E-MAIL ADDRESS

jsuzanben@ywcaniagara.org

WEBSITE

<http://www.carolynshouse.org>

NAME OF AGENCY

Center City Neighborhood Development Corporation [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

To assist low income persons with their housing needs by helping them secure decent, safe, affordable housing. This involves home ownership opportunities, home improvement and rental property improvement and management for low-income households. Center City is also dedicated to improving the overall quality of life in the community through community organizing, beautification and empowerment activities.

TASKS AVAILABLE FOR STUDENTS

Working with agency staff to help qualify clients for program assistance, working with computer programs and databases, and assisting with community outreach.

AGENCY HOURS

9:00 a.m. – 5:00 p.m. Monday through Friday
9:00 a.m. – 4:30 p.m. Monday through Friday (summer hours)

SUPERVISOR(S)

John C. Drake

ADDRESS

1824 Main Street
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/282-3738
716/282-9607-Fax

E-MAIL ADDRESS

centercity@pce.net

WEBSITE

www.centercitynf.com

NAME OF AGENCY

Children of Niagara Childcare, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Jacqueline Vanoni

ADDRESS

4416 Military Road
Niagara Falls, NY 14305

TELEPHONE NUMBER

716-297-6154

NAME OF AGENCY

City of Niagara Falls/City Hall [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

It is the intention of the Niagara Falls City Government to provide innovative, efficient, and fiscally responsible government with staff that are customer oriented, believe in quality and work together to provide excellent services.

TASKS AVAILABLE FOR STUDENTS

Assist with work in the following areas/departments:

Grants and Research
Historic Preservation
Tourism/Special Events
City Clerk's Office
Community Development
City Controller's Office
Horticulture/Environmental
Fire Department (Office Assistant)

AGENCY HOURS

8:30 a.m. - 4:30 p.m. Monday through Friday

SUPERVISOR(S)

Donna Owens

ADDRESS

745 Main Street
Niagara Falls, NY 14302

TELEPHONE NUMBER

716/286-4320
716/286-4376 (Fax)

EMAIL

Cynthia.ransom@niagarafallsny.gov

WEBSITE

<http://www.niagarafallsusa.org>

NAME OF AGENCY

Community Missions Kitchen [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

To help needy individuals reach their full potential. Provide service to the poor.

TASKS AVAILABLE FOR STUDENTS

Volunteers needed at the soup kitchen to bag food, prepare food, serve food and clean up.

AGENCY HOURS

9:00 a.m. - 2:00 p.m.

SUPERVISOR(S)

Harriet Irby
Joanne Lorenzo

ADDRESS

1570 Buffalo Ave.
Niagara Falls, NY 14303

TELEPHONE NUMBER

716/285-3403 ext. 2250
716/285-0616- Fax

E-MAIL ADDRESS

jfidanza@communitymissions.org

WEBSITE

www.communitymissions.org

NAME OF AGENCY

The Dale Association, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Dale Association is a not-for-profit human service organization providing a variety of services for adults of all ages. Our umbrella of services includes Senior Services, Transportation, Community Outreach and Mental Health Programs.

TASKS AVAILABLE FOR STUDENTS

Various tasks, depending on what is actually needed at the time at the Center (computer work, bulletin boards, front desk, etc.).

AGENCY HOURS

8:30 a.m. - 4:30 p.m. - Monday through Friday

SUPERVISOR(S)

Colleen Slater or other staff members at the Lockport Senior Center.

ADDRESS

33 Ontario Street
Lockport, NY 14094

TELEPHONE

716/433-1886
716/433-1223 (Fax)

E-MAIL ADDRESS

colleen.slate@daleassociation.com

WEBSITE

www.daleassociation.com

NAME OF AGENCY

Family and Children's Service of Niagara, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Multi-Service non-profit agency serving teenage runaways, family violence clients, mental health clients and parents of newborns.

TASKS AVAILABLE FOR STUDENTS

PASSAGE DV House - various tasks including outdoor and indoor cleaning. Some office work.
Casey House - same as above.

Work will vary by need at the time.

AGENCY HOURS

9:00 a.m. - 5:00 p.m. - Monday through Friday
Domestic violence shelter and shelter for runaway youth - operate 24 hours per day/7 days per week/365 days a year.

SUPERVISOR(S)

Clarice McClure

ADDRESS

1522 Main Street
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/285-6984
716/285-0831 (Fax)

E-MAIL ADDRESS

niagarafamily@niagarafamily.org

WEBSITE

www.niagarafamily.org

NAME OF AGENCY

Family YMCA [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

YMCA Buffalo Niagara is an inclusive association of people committed to a common effort to help individuals and families reach their fullest potential in terms of Spirit, Mind and Body.

AREAS OF FOCUS

- Youth Development: Nurturing the potential of every child and teen
- Healthy Living: Improving the nation's health and well-being
- Social Responsibility: Giving back and providing support to our neighbors

TASKS AVAILABLE FOR STUDENTS

Varies

AGENCY HOURS

Mon - Sun 5:00 am - 11:00 pm

SUPERVISOR(S)

Greg Larson

ADDRESS

1317 Portage Rd.
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/285-8491
716/285-1030 (Fax)

E-MAIL ADDRESS

WEBSITE

<http://www.niagarafallsymca.org>

NAME OF AGENCY

First Presbyterian Church of Lewiston Tuesday Night Program for Kids [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

We are a church providing a mid-week program called "Pioneer Clubs" that enhances solid Christian values based on Biblical teachings.

TASKS AVAILABLE FOR STUDENTS

Student(s) will run program based on a designed curriculum. Students attending have "hands-on" experiences and workbooks to complete for badges with certain levels.

AGENCY HOURS

Program runs every Tuesday evening from 6:30 p.m. – 8:00 p.m. beginning in October.

SUPERVISOR(S)

Pam Kilmer

ADDRESS

505 Cayuga Street
Lewiston, NY 14092

TELEPHONE NUMBER

716/754-4945 – This is also the fax number

E-MAIL ADDRESS

Coach 7092@aol.com

WEBSITE

<http://www.firstpreslewiston.org>

NAME OF AGENCY

First Step Child Care Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Beth Klindonas

ADDRESS

2113 Military Road
Niagara Falls, NY 14303

TELEPHONE NUMBER

716-298-1909

NAME OF AGENCY

Food Bank of Western New York [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Food Bank of Western New York is an organization that acts as a medium between the sources of food and 462 food distribution agencies in Erie, Niagara, Chautauqua and Cattaraugus Counties. Indirectly, the Food Bank of Western New York feeds close to 100,000 people

TASKS AVAILABLE FOR STUDENTS

While a non-direct service is given to the poor and hungry, volunteers can do food and non-food inspection, sorting salvage products, repackaging and stacking of food supplies. The volunteer needs to have a willing attitude, their own transportation, clerical skills, and computer and communication skills for certain tasks.

AGENCY HOURS

8:00 a.m. – 4:00 p.m. – Monday through Friday
Open evenings and Saturdays as needed to accommodate volunteer groups

SUPERVISOR(S)

Katie Chadwick – Volunteer Coordinator

ADDRESS

91 Holt Street
Buffalo, NY 14206

TELEPHONE NUMBER

716/852-1305
716/852-7858-Fax

E-MAIL ADDRESS

ntfoodpantry@verizon.net

WEBSITE

www.foodbankwny.org

NAME OF AGENCY

Francis Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

We assist 2nd & 3rd grade children with their homework, giving reinforcement in reading, language arts, and math in particular.

TASKS AVAILABLE FOR STUDENTS

Working with individual children or small groups on math and reading reinforcement under the direction of an experienced teacher.

AGENCY HOURS

3:00 p.m. – 5:00 p.m. – Monday, Wednesday and Friday
2:00 p.m. – 4:00 p.m. – Tuesday

SUPERVISOR(S)

Sr. Betty Neumeister

ADDRESS

335 24th Street
Niagara Falls, NY 14303

TELEPHONE NUMBER

716/284-2050
716/282-2297-Fax

E-MAIL ADDRESS

Bneumeister14301@yahoo.com

WEBSITE

NAME OF AGENCY

HANCI/Trott Access Child Care Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Lynn Gross

ADDRESS

1001 11th Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716-278-8257

NAME OF AGENCY

Happy Times Day Care Center, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Lynn Vilella

ADDRESS

First Presbyterian Church
21 Church Street
Lockport, NY 14094

TELEPHONE NUMBER

716-433-4987

NAME OF AGENCY

[Health Association of Niagara County, Inc. \(HANCI\)](#) - [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

HANCI promotes independence and a healthy lifestyle across generations through programs for children and families, older adults, and those who need long-term care alternatives.

TASKS AVAILABLE FOR STUDENTS

Providing tutoring and homework help for elementary school students in after-school programs.
Helping infants and toddlers in daytime child care programs.
Assisting with HANCI special events.
Helping with programs for older adults, including bingo and craft classes.

AGENCY HOURS

Office: Monday through Friday, 8:30 a.m. to 4:30 p.m.
Some programming goes until 6 p.m.

SUPERVISOR(S)

Call Jeff Paterson, APR, director of communication and advancement, to begin the process. He will refer you to the appropriate staff member based on your volunteer interests.

ADDRESS

Office: 1302 Main Street
Niagara Falls, NY 14301
Some programming is offered in other sites in the community.

TELEPHONE

716/285-8224 (ext. 234)
716/285-8232 (Fax)

E-MAIL

postmaster@hanci.com

WEBSITE

www.hanci.com

NAME OF AGENCY

[Healthy Neighborhoods Program](#) - [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Healthy Neighborhoods Program has a focus on in-home health and safety and is a division on the Niagara County Department of Health.

TASKS AVAILABLE FOR STUDENTS

Possible summer internships.
Assist public health technicians for required study or information gathering.

AGENCY HOURS

8 a.m. - 4 p.m. Monday through Friday

SUPERVISOR(S)

Theresa M. McCabe, Supervisor and Public Health Educator

ADDRESS

Trott Access Center
1001 11th Street
Room D - 1008
Niagara Falls, NY 14301

TELEPHONE

716/278-8292
716/278-8293 (Fax)

E-MAIL

theresamccabe@niagaracounty.com

WEBSITE

In progress.

NAME OF AGENCY

Heart Love and Soul Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The mission of Heart & Soul Food Pantry & Dining Room

PLEASE NOTE: COMMUNITY SERVICE/PLACEMENT MUST BE NO LESS THAN 10 HOURS.

TASKS AVAILABLE FOR STUDENTS

- Assist with food preparation
- Assist with serving
- Assist with other projects determined

AGENCY HOURS

8:00 a.m. – 1:30 p.m. – Monday through Friday for guests

8:00 a.m. – 5:00 p.m. for staff

SUPERVISOR(S)

Michael Daloia – Operations Manager

ADDRESS

Heart, Love & Soul Food Pantry & Dining Room
939 Ontario Avenue
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/282-5687

716/285-3966 (Fax)

E-MAIL ADDRESS

mtdaloia@gmail.com

WEBSITE

www.heartloveandsoul.org

NAME OF AGENCY

Hearts for the Homeless [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Prepare and distribute food in a mobile soup kitchen throughout Buffalo, NY, in addition to an after-school program.

TASKS AVAILABLE FOR STUDENTS

Preparation and distribution of food
Sorting of clothing
Assist children with computers, homework, etc.

AGENCY HOURS

Evenings
3:30 p.m. - 5:30 p.m. - Wednesday, Thursday and Friday

SUPERVISOR(S)

Donna Blarr

ADDRESS

890 Tonawanda Street
Buffalo, NY 14207

TELEPHONE NUMBER

716/877-3536
No fax.

EMAIL

Hearts4@roadrunner.com

WEBSITE

www.heartsforthehomeless.org

NAME OF AGENCY

John Duke Center - Niagara Falls and LaSalle Senior Services [Back To Agency List](#)

Both our Niagara Falls and LaSalle facilities are Senior Citizen Recreation sites.

TASKS AVAILABLE FOR STUDENTS

Assist with accommodating the daily needs of the senior citizens at our facilities

Assist with serving meals

Bingo Calling

Arts and Crafts

Meal Service

Light Clerical Duties

AGENCY HOURS

8:00 a.m. - 4:00 p.m. - Monday through Friday

SUPERVISOR(S)

Rebecca Brooks - Sr. Citizens Program Director

ADDRESS

1201 Hyde Park Boulevard
Niagara Falls, NY 14302

9501 Colvin Boulevard (LaSalle)
Niagara Falls, NY 14304

TELEPHONE NUMBER

716-297-9324

716-297-5736 (Fax)

E-MAIL ADDRESS

rebecca.brooks@niagarafallsny.gov

WEBSITE

N/A

NAME OF AGENCY

Kandy Land Kids, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Sheryl Allen

ADDRESS

4945 Beach Ridge Road
Lockport, NY 14094

TELEPHONE NUMBER

716-625-9400

NAME OF AGENCY

LaSalle Early Childhood Center, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Marybeth Simoneit

ADDRESS

8477 Buffalo Avenue
Niagara Falls, NY 14304

TELEPHONE NUMBER

716-283-2238 - extension 304

NAME OF AGENCY

Lewiston Public Library [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Lewiston Public Library enhances personal development by seeking to meet the public's informational, educational, and recreational needs.

TASKS AVAILABLE FOR STUDENTS

Shelf Reading

AGENCY HOURS

10 a.m. – 8 p.m. Monday and Tuesday
10 a.m. – 5 p.m. Wednesday and Thursday
12 p.m. – 5 p.m. Friday
10 a.m. – 3 p.m. Saturday

SUPERVISOR(S)

Jill C. Palermo - Director

ADDRESS

305 South 8th Street
Lewiston, NY

TELEPHONE NUMBER

716-754-4720

FAX NUMBER

716-754-7386

E-MAIL ADDRESS

jpale@nioga.org

WEBSITE

www.lewistonpubliclibrary.org

NAME OF AGENCY

Literacy Volunteers of America – Niagara County [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Literacy Volunteers of America work to combat the problem of adult illiteracy, providing one-on-one reading instruction opportunities to adult learners.

TASKS AVAILABLE FOR STUDENTS

Tutoring - a mandatory tutor training course is required

AGENCY HOURS

Niagara Falls Office – Tuesday, Wednesday & Friday – 12:00 p.m. – 4:00 p.m.
Thursday – 9:00 a.m. – 12:00 p.m.

Lockport Office - Monday and Wednesday – 10:30 a.m. – 4:00 p.m.
Tuesday and Thursday – 1:30 p.m. – 7:00 p.m.

SUPERVISOR(S)

Nancy Lange - Lockport

ADDRESS

Trott Access Center
1001 11th Street
Niagara Falls, NY 14301

Lockport Public Library
23 East Avenue
Lockport, NY 14094

TELEPHONE NUMBER

716/278-8224
716/278-8226 (Fax)

Lockport - 716/433-7014
716/433-2459 (Fax)

E-MAIL ADDRESS

locklit@aol.com

WEBSITE

www.facebook.com/LiteracyBuffalo

NAME OF AGENCY

Little Lambs Child Care Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Christine Beck

ADDRESS

6384 South Transit Road
Lockport, NY 14094

TELEPHONE NUMBER

716-625-6260

NAME OF AGENCY

Lower Niagara River Region Chamber of Commerce [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

To improve the quality of life in the River Region. Increase commerce and trade in the River Region. Also, event implementation for eight major festivals in the River Region.

TASKS AVAILABLE FOR STUDENTS

Volunteer in the office (visitor's center)
Assist with coordination and execution of events

AGENCY HOURS

9:00 a.m. - 4:00 p.m. - Monday through Friday - volunteers
During festivals, hours range from 8:00 a.m. - 10:00 p.m. (The hours vary for each event).

SUPERVISOR(S)

Linda Antonocci

ADDRESS

100 North 3rd Street
Lewiston, NY 14092

TELEPHONE

716/754-9500 - x-9555
716/754-9555 (Fax)

E-MAIL ADDRESS

chamber@niagarariverregion.com

WEBSITE

www.northofthefalls.com

NAME OF AGENCY

Magdalene Project - St. George's Church [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Magdalene Project feeds the homeless and those with low incomes. Also, they work with children after school and women that are homeless and in need.

TASKS AVAILABLE FOR STUDENTS

Bag toiletries, serve lunch, and distribute groceries from RV to people in need.

AGENCY HOURS

9:00 a.m. - 2:00 p.m. Monday & Saturday

11:00 a.m. - 4:00 p.m. Tuesday

Take hours upon request on Wednesday and Thursday

SUPERVISOR(S)

Joanne Lorenzo

ADDRESS

1910 Falls Street
Niagara Falls, NY 14303

TELEPHONE

716/282-0908

716/282-0908 (Fax)

E-MAIL ADDRESS

No email.

WEBSITE

www.themagdaleneproject.net

NAME OF AGENC

Memorial Child Care Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Emily Cohen

ADDRESS

621 Tenth Street
Niagara Falls, NY 14302

TELEPHONE NUMBER

716-278-4634

NAME OF AGENCY

Mental Health Association In Niagara County, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Mental Health Association in Niagara County, Inc. offers programs and services aimed at promoting mental health while advocating for individuals with mental illnesses and works toward dispelling commonly-held misunderstanding regarding mental illness.

TASKS AVAILABLE FOR STUDENTS

Compeer Match
Clerical Duties
Assist With Special Events
Assist With PR

AGENCY HOURS

8:30 a.m. - 4:00 p.m. - Monday through Friday

SUPERVISOR(S)

Cheryl Blacklock - Executive Director

ADDRESS

36 Pine Street
Lockport, NY 14094

TELEPHONE NUMBER

716/433-3780
716/433-3847 (Fax)

E-MAIL ADDRESS

cablocklock@mhanc.com

WEBSITE

www.mhanc.com

NAME OF AGENCY

Mt. St. Mary's Hospital and Health Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

We are committed to sustain and improve the health and spirit of individuals with special attention to the needs of those who are poor and vulnerable.

TASKS AVAILABLE FOR STUDENTS

Assist on floors with meals, refreshing waters, running errands, sitting with patients, etc., Information Desk. Perform clerical duties in various offices. Escort and delivery. Unpaid internships in Community Relations Office. (Applications are available in the Learn & Serve Office)

AGENCY HOURS

9:00 a.m. – 6:00 p.m. – Monday through Friday. Some weekend and evening hours are available. We try to be flexible with hours for the students. An orientation is necessary between 9:00 a.m. and 3:00 p.m., Monday to Thursday.

SUPERVISOR(S)

Karen Mahoney – Volunteer Services
Fred Caso – Director of Community Relations

ADDRESS

5300 Military Road, Room 301
Lewiston, NY 14092

TELEPHONE NUMBER

716/297-4800
716/298-2001 (Fax)

EMAIL

karen.mahoney@msmh.org
fred.caso@msmh.org

WEBSITE

www.msmh.org

NAME OF AGENCY

Niagara Children's Education Treatment Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Center provides educational and therapeutic programming to preschool age children with developmental delay or disability, including speech and language problems. They also provide additional physical and occupational therapy.

TASKS AVAILABLE FOR STUDENTS

Volunteer in the classroom under the direction of the classroom teacher and/or therapist.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. (class time program) - Monday through Friday

8:00 a.m. - 3:30 p.m. (office hours) - Monday through Friday

SUPERVISOR(S)

Mary Hoffman - Resource Teacher

ADDRESS

9812 Lockport Road
Niagara Falls, NY 14304

PHONE NUMBER

716/297-1478, extension 160

716/297-0998 (Fax)

NAME OF AGENCY

Niagara Community Action Program, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

NIACAP offers support and services to families in the hopes of encouraging stabilization and healthy independence within their community.

TASKS AVAILABLE FOR STUDENTS

Information and referral client intake and assessment.

AGENCY HOURS

8:00 a.m. - 4:00 p.m. - Monday through Friday

SUPERVISOR(S)

Carol A. Palumbo - Family Development and Nutrition Supervisor

ADDRESS

564 19th Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/285-6134
716/285-6154 (Fax)

EMAIL ADDRESS

carolpalumbo@prodigy.net

WEBSITE

www.niagaracap.org

NAME OF AGENCY

Niagara County District Attorney's Office- Niagara Falls Bureau [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Prosecute criminal cases.

TASKS AVAILABLE FOR STUDENTS

Observe Niagara Falls City Court - Criminal Division, court proceedings

Sit in on pre-trial conferences

Clerical duties - filing, photocopying, light word processing duties

AGENCY HOURS

Hours available for Learn & Serve students are 8:00 a.m. - 2:00 p.m. - Monday through Friday

SUPERVISOR(S)

John Andrews - Bureau Chief, Assistant District Attorney

ADDRESS

Niagara County District Attorney's Office

Niagara Falls Municipal Center

1925 Main Street

Niagara Falls, NY 14305

TELEPHONE NUMBER

716/286-4518

716/286-4721 (Fax)

EMAIL

ncda@niagaracounty.com

WEBSITE

www.niagaracounty.com

NAME OF AGENCY

Niagara County WorksourceOne Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Niagara County Employment and Training (WorksourceOne) offer a variety of resources to job seekers. Also, it offers services to business and youth programs.

TASKS AVAILABLE FOR STUDENTS

General receptionist duties.
Assisting customers with using the computer
Making copies/creating packets

AGENCY HOURS

8:30 a.m. - 4:30 p.m. Monday through Friday

SUPERVISOR(S)

Judy Tederous

ADDRESS

1001 11th Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/278-8108
716/278-8149 (Fax)

EMAIL

info@worksource1.com

WEBSITE

<http://worksourceone.com/>

NAME OF AGENCY

Niagara County Health Department - Nursing Division [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Medical information, homecare agency and also - clinics.

TASKS AVAILABLE FOR STUDENTS

Office work (data entry, filing, photocopying, mailings, answering phones, shredding, etc.)
Some computer tasks

AGENCY HOURS

8:30 a.m. - 4:00 p.m. - Monday through Friday

SUPERVISOR(S)

Mary Huczel
Pat Fitzpatrick

ADDRESS

1001 11th Street
3rd Floor - Trott Access Center
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/278-1900
716/439-7470 - Lockport
716/278-1936 (Fax)

E-MAIL ADDRESS

mary.huczel@niagaracounty.com

WEBSITE

www.niagaracounty.com

NAME OF AGENCY

Niagara County Legal Aid Society, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Provide legal counseling and advisement as needed.

TASKS AVAILABLE FOR STUDENTS

A range of volunteer activities: some clerical and computer-based

AGENCY HOURS

9:00 a.m. - 5:00 p.m. - Monday through Friday

SUPERVISOR(S)

Gloria Andrews
Mary Hoffman

ADDRESS

775 Third Street
Niagara Falls, NY 14302

TELEPHONE NUMBER

716/284-8831
716/284-8040 (Fax)

EMAIL

No email.

WEBSITE

www.niagaracounty.com

NAME OF AGENCY

Niagara Falls Boys & Girls Club [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Serving children ages 6 - 18 to enable them to reach their potential to become productive citizens.

TASKS AVAILABLE FOR STUDENTS

Homework help and assisting program aides.

AGENCY HOURS

Closed Monday and Sunday
3:00 p.m. - 9:00 p.m. Tuesday through Friday
9:00 a.m. - 3:00 p.m. Saturday

SUPERVISOR(S)

Michael Hamilton

ADDRESS

725 17th Street
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/282-7181
716/282-5745 (Fax)

EMAIL

mhamilton@nfbgc.org

WEBSITE

www.nfbgc.org

NAME OF AGENCY

[Niagara Falls Housing - ATTAIN™ Advanced Technology Training and Information Networking Lab - NFHA State University of New York \(SUNY\)](#) [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The ATTAIN project seeks to narrow the existent digital divide by providing ongoing access to education and training through the use of technology. Once access occurs, computer literacy and training can begin, and opportunities for success in school and at the workplace increase. The natural outcomes are enhanced employability skills leading to greater earning potential and academic skills leading to post secondary enrollment.

Many of the individuals earn less than \$15,000 annually and mainly comprise the households that do not have access to computers or the Internet. ATTAIN also offers Academic enrichment and remediation programs. For African-American and Hispanic adults, the workplace and job training centers provide the main access to technology. With the unemployment rate remaining high with this population group, greater use of technology for job preparation and job search increases their likelihood of securing employment. Having persisted in low-wage jobs, they require education, training and mentoring to advance in their current positions or transition to careers that have a positive employment outlook for the future. The ATTAIN labs facilitate this transition for these individuals both at ATTAIN labs located in community based organizations and public housing, where these individuals reside.

Our Mission:

Provide access to state-of-the-art technology for individuals with limited experience and knowledge of technology in order to function responsibly in an increasingly demanding technological world;

Provide opportunities for training in academic and employability skills, utilizing educationally sound, responsive software;

Provide opportunities for participants to gain knowledge of the world through the use of the Internet;

Transform attitudes of individuals about the use of technology and its affect on their daily living;

Communicate and share information with individuals from around the world;

Use technology to support a child's learning in and out of the classroom; and

Provide information technology training and industry certification, leading to career upgrades

TASKS AVAILABLE FOR STUDENTS

Description of K-12 Academic Achievement Lab:

The K-12 Academic Achievement Lab will provide academic tutorial assistance for K-12 students. The goal is to support learners Lifelong Learning. By creating a partnership with the students' parents, and teachers' academic success and life long learning will be a nature result. The K-12 Academic

Achievement Lab will also help students to prepare for State Testing and college entrance exams. Further, students will acquire reading and computer and information literacy skills.

Provide academic tutoring for students in the areas of:

Math
English and Language Arts
Social Studies
Science

The Academic Enrichment Lab will be run on Monday, Tuesday, and Wednesday from 3:00 pm – 5:30 pm

AGENCY HOURS

Academic School-Year Hours
9:00 am – 7:30 pm

Summer Hours 8:00 am – 4:00 pm

SUPERVISOR(S)

Julianne Galre

ADDRESS

Doris W. Jones Family Resource Building
3001 Ninth Street, 1st Floor
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/285-5374
716/285-7948 - Fax

E-MAIL ADDRESS

manulito.loman@nfha.attain.suny.edu

WEBSITE

www.attain.suny.edu

NAME OF AGENCY

Niagara Falls Memorial Medical Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

NFMMC is a not-for-profit medical center in Niagara Falls. It is a hospital with medical offices, along with a nursing home facility attached.

TASKS AVAILABLE FOR STUDENTS

Student volunteers are offered many opportunities to complete community service hours, or just volunteer their time. Areas of special interest to Niagara University students are:

Escort Services	Transport patients in and out of hospital, run errands
Nursing Units	Assist with patient care
Front Desk/Information Desk	Answer telephone calls requesting patient information, receive flower deliveries, hand out visitor passes and other duties.

Student can call for additional information

AGENCY HOURS

24 hours/365 days per year

SUPERVISOR(S)

Judy Villani - Director, Volunteer Services

ADDRESS

621 10th Street
Niagara Falls, NY 14302

TELEPHONE NUMBER

716/278-4440
716/278-4614 (Fax)

E-MAIL ADDRESS

Judy.villani@nfmmc.org

WEBSITE

www.nfmmc.org

NAME OF AGENCY

Niagara Falls Police Department - Domestic Violence Investigative Unit [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Collect domestic incident reports for stats, outreach, and criminal follow up. Link victims to services.

TASKS AVAILABLE FOR STUDENTS

Basic office tasks - data entry, filing, etc.
Court observation
Assisting detective

AGENCY HOURS

8:00 a.m. - 4:00 p.m. - Monday through Friday

SUPERVISOR(S)

Detective - Kathy Stack
Advocate - Eileen Palmer

ADDRESS

1925 Main Street
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/286-4570
716/ 286-4715 (Fax)

E-MAIL ADDRESS

eileen.palmer@niagarafallsny.gov

WEBSITE

www.nfpolice.com

NAME OF AGENCY

Niagara Frontier Center for Independent Living, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The NFCIL is a not-for-profit organization that provides an array of opportunities and options for persons with all types of disabilities, their families, and the community in which they choose to live. NFCIL assists individuals with disabilities to reach their maximum independence and to enjoy an enriched quality of life through various programs. A benefits advisement program is offered.

TASKS AVAILABLE FOR STUDENTS

Students are invited to become involved in the following programs:

Clerical Duties
Research Disability Programs
Assist Consumer with Basic Issues
Organize Resource Library

AGENCY HOURS

9:00 a.m. – 5:00 p.m. - Monday through Friday

SUPERVISOR(S)

Nora Devoe

ADDRESS

1522 Main Street
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/284-2452

FAX NUMBER

716/284-0829

E-MAIL ADDRESS

info@nfcil.org

NAME OF AGENCY

Niagara Hospice, Inc. [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Niagara Hospice is dedicated to providing the support and care needed for persons with a life threatening illness and their families. Hospice is a concept of care, not a place of care, so every effort is made to enable patients to remain at home and receive the loving care of family and friends and the support of the Hospice team. Services that are provided by Niagara Hospice include: physical, emotional, spiritual, coordinated home and in-patient care, family support groups, 24-hour staff availability, bereavement care, respite care for family caregivers, and community education programs.

TASKS AVAILABLE FOR STUDENTS

Students assist in the services that Hospice provides (administrative and clinical).

AGENCY HOURS

8:30 a.m. - 4:30 p.m. - Monday through Friday

SUPERVISOR(S)

Dr. Chris Gress
Brenda Tapia, MSW

ADDRESS

4675 Sunset Drive
Lockport, NY 14094

TELEPHONE NUMBER

716/280-0600 (Main)
716/280-4538 (Fax)

E-MAIL ADDRESS

btapia@niagarahospice.com

WEBSITE

www.niagarahospice.org

NAME OF AGENCY

Niagara Rehabilitation and Nursing Center [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

This is a skilled nursing facility, which provides residential care for the elderly and short-term rehabilitation for acute illnesses.

TASKS AVAILABLE FOR STUDENTS

Assist with resident transport and facilitation of group recreation activities (geriatric population)

AGENCY HOURS

8:00 a.m. – 4:00 p.m. - Monday through Friday

1:30 p.m. – 4:30 p.m. – Saturday and Sunday

6:30 p.m. – 8:30 p.m. – One evening per week (day varies)

SUPERVISOR(S)

Pam LePrell, Activity Director/Volunteer Coordinator

ADDRESS

822 Cedar Avenue
Niagara Falls, NY 14301

TELEPHONE NUMBER

716/282-1207

716/282-8589 (Fax)

WEBSITE

www.niagararehab.org

NAME OF AGENCY

Niagara University: ReNU Niagara [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

ReNU Niagara engages, empowers and educates diverse community stakeholders to mobilize their collective capacity and resources, to improve Niagara Falls and the surrounding areas based on a collaborative vision consistent with the mission and core values of Niagara University. ReNU Niagara's vision is to be recognized as a leader and vital facilitator for strategic collaborative, community and university-driven initiatives that lead to the improvement of distressed areas and the region as a whole.

TASKS AVAILABLE FOR STUDENTS

Students participate in activities catering to the mission and vision of ReNU Niagara. They will help engage, empower and inform the community; ultimately building capacity and resources to improve the City of Niagara Falls. Activities may include all aspects of ReNU's vacant lot initiative, garden establishment and maintenance, running a vegetable market, and community outreach in the form of volunteer recruitment and education.

AGENCY HOURS

Academic Office Hours: Monday through Friday - 9:00 a.m. - 5:00 p.m. with occasional weekend and evening hours.

Summer hours: Monday through Thursday - 9:00 a.m. - 5:00 p.m., Friday 9:00 a.m. - 12:30 p.m. with occasional weekend and evening hours.

SUPERVISOR(S)

Jill Schuey, Executive Director

ADDRESS

1117 Michigan Avenue
Niagara Falls, NY 14305

TELEPHONE NUMBER

716/205-2085
716/205-0288 (Fax)

E-MAIL ADDRESS

jshuey@niagara.edu

WEBSITE

www.niagara.edu/renu

NAME OF AGENCY

North Tonawanda Inter-Church Food Pantry [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

To provide a 3-5-day supplement of food for low income families.

TASKS AVAILABLE FOR STUDENTS

To volunteer in the sorting and bagging of food.

AGENCY HOURS

9:30 a.m. - 12:30 p.m. - Monday through Friday

SUPERVISOR(S)

Bonnie Giammusso

ADDRESS

100 Ridge Road
N. Tonawanda, NY 14120

TELEPHONE NUMBER

716/692-8552
716/692-8552 (Fax)

EMAIL

ntfoodpantry@verizon.net

NAME OF AGENCY

Opportunities Unlimited of Niagara [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Serve more than 1,200 individuals throughout Niagara County with mental retardation and developmental disabilities by providing programs and services.

TASKS AVAILABLE FOR STUDENTS

- Direct work with individuals with disabilities.
- Clerical/office work.
- Fundraising and community events.

AGENCY HOURS

8:30 a.m. – 4:00 p.m. - Monday through Friday
Twenty-four hours in agency residences.

SUPERVISOR(S)

Patty McCalister, Human Resources
Roxane Albond-Buchner, Community Relations

ADDRESS

2393 Niagara Falls Blvd.
Niagara Falls, NY 14304

TELEPHONE NUMBER

716/504-2625 – extension 103
716/504-2623 (Fax)

EMAIL

pmccalister@opportunitiesunlimited.org
info@opportunitiesunlimited.org

WEBSITE

www.opportunitiesunlimited.org

NAME OF AGENCY

Our Lady of Peace [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Our Lady of Peace provides a wide range of services to address many levels of care, from short-term rehab to long-term skilled nursing. We provide everything from traditional care services and special care services to specialized rehabilitation care.

TASKS AVAILABLE FOR STUDENTS

- Activities
- Friendly Visits
- Eucharistic Ministers
- Beauty and Barber shop
- Therapy Assistance
- Gift Shop
- Clerical
- Van/Bus Driver
- Student Volunteers/ Internships

AGENCY HOURS

9:00 a.m. – 5:00 p.m.

SUPERVISOR(S)

Kathleen Dulak - Activities Director

ADDRESS

5285 Lewiston Road
Lewiston, NY 14092

TELEPHONE NUMBER

716/298-2900
716/298-2800 (Fax)

EMAIL

See website.

WEBSITE

www.ladyofpeace.org

NAME OF AGENCY

Porta-Niagara Girls Club & Family Center (Under Supervision of the Niagara Falls Boys & Girls Club)
[Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Porta-Niagara Girls Club and Family Center coordinates an after and before school latchkey program with the Niagara Falls area elementary schools. It also sponsors the mini-gymnastics program, gymnastics classes for grades K-6, and team gymnastics. Volunteers are invited to participate in any of the programs or to help the staff. Within Niagara Falls, Porta-Niagara operates latchkey programs in ten elementary schools.

TASKS AVAILABLE FOR STUDENTS

Interact with children in recreational, social and academic situations.

AGENCY HOURS

Contact the Main Office for information: 8:00am – 9:00 pm – Monday through Friday

SUPERVISOR(S)

Diane Quarantello, Exec. Director
725 17th Street

Latchkey Program Sites:

60th Street School
66th Street School
79th Street School
G.J. Mann Elementary
Henry Kalfas Elementary
Hyde Park Elementary
Lewiston Porter North Elementary
Maple Avenue School
Niagara Street School
Prince of Peace School

TELEPHONE NUMBER

716/282-7181
716/282-5745 (Fax)

NAME OF AGENCY

Ready to Grow [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Marie Cannon

ADDRESS

300 Hyde Park Boulevard
Niagara Falls, NY 14303

TELEPHONE NUMBER

716-285-8561

NAME OF AGENCY

Rivershore Incorporated [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Rivershore is dedicated to improving the quality of life for people with developmental disabilities. This accomplished by providing a range of needed services, support and care to enhance each person's physical, emotional and spiritual well being throughout each life stage. Volunteers are invited to share their own special skills and abilities with Rivershore consumers and staff. All majors welcome.

TASKS AVAILABLE FOR STUDENTS

Clerical/office duties
Recreation aides
Program aides

AGENCY HOURS

Administration/clerical – 9:00 a.m. – 5:00 p.m. – Monday - Friday
Recreational program – hours vary between 3:00 p.m. until midnight

SUPERVISOR(S)

Jeffrey Metz – Human Resources Director

ADDRESS

765 Cayuga Street
Lewiston, NY 14092

TELEPHONE NUMBER

716/754-7272 – x-33
716/754-9163 – (Fax)

E-MAIL ADDRESS

jmetz@rivershore.org

WEBSITE

www.rivershore.org

NAME OF AGENCY

SPCA [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Society for the prevention of cruelty to animals/ animal welfare servicing Erie County.

TASKS AVAILABLE FOR STUDENTS

Taking animal photos for the web.
Adoptions, animal care taking, special events.

AGENCY HOURS

8:00 a.m. - 6:00 p.m. - Monday through Friday
10:00 a.m. - 5:00 p.m. - Saturday

SUPERVISOR(S)

Kimberly Zolnowski

ADDRESS

205 Ensminger Road
Tonawanda, NY 14150

TELEPHONE NUMBER

716/629-3503
716/875-8100 (Fax)

E-MAIL ADDRESS

kimz@spcaec.com

WEBSITE

www.yourspca.org

NAME OF AGENCY

Sweet Angels [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

Pre-K Programs for 3 & 4 year old children.

TASKS AVAILABLE FOR STUDENTS

Assisting the agency with the Pre-K program.

AGENCY HOURS

9:00 a.m. - 3:00 p.m. - recommend calling, as hours may change accordingly

SUPERVISOR(S)

Rebecka Swindlehurst

ADDRESS

6441 Dysinger Road
Lockport, NY 14094

TELEPHONE NUMBER

716-433-2500

NAME OF AGENCY

Wilson Middle/High School PTSA and Wilson Public Library [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

The Wilson Middle/High School PTSA and Wilson Public Library are working together to form an after-school homework club at the Wilson Public Library (**starting December 1, 2003**). The concept behind the idea is to offer middle/high school students a place to go after school to work on homework with resources and help available if needed.

TASKS AVAILABLE FOR STUDENTS

Tutoring in subject area(s)
Homework help

AGENCY HOURS

3:15 p.m. - 4:30 p.m. - Monday and Thursday

SUPERVISOR(S)

Ms. MaryBeth Carroll

ADDRESS

Wilson Central School District
3745 Ransomville Road
Ransomville, NY 14131

TELEPHONE NUMBER

716/751-9341 - Ext. 142
716/791-8043 - Fax

NAME OF AGENCY

YWCA of Niagara [Back To Agency List](#)

NATURE AND PURPOSE OF THE AGENCY

YWCA of Niagara aims to eliminate racism and empower women.

TASKS AVAILABLE FOR STUDENTS

Varies

AGENCY HOURS

8:30 a.m. - 5:00 p.m.

SUPERVISOR(S)

Kathleen Granchelli

ADDRESS

32 Cottage Street
Lockport, NY 14094

TELEPHONE NUMBER

716/433-6714
716/433-1929 (Fax)

EMAIL

granchelli@ywcaniagara.org

WEBSITE

www.ywcaniagara.org

